

MEDICAL, DENTAL AND VISION

Contact your insurance carrier (insurance company) when you have questions about:

- How the plan works
- What's covered
- How to find doctors and other health care providers
- How to file a claim, check on the status of a claim and resolve claim issues
- Read your explanation of benefits (EOB)

You may need to provide the plan's group number, which you can find on your ID card and below.

Plan	Phone and Web	2021 Group Numbers
Anthem Medical Plans <ul style="list-style-type: none"> • Prescription Drugs • Mail Order Pharmacy 	www.anthem.com/ca/caltech (866) 820-0765 www.anthem.com/ca/caltech (833) 261-2467 www.anthem.com/ca/caltech (833) 236-6196	<i>HMO (Southern CA)</i> Campus 175104H200 JPL 175104H220 <i>High-Deductible PPO 2800 (all locations)</i> Campus 175104M277 JPL 175104M281 <i>High-Deductible PPO 1400 (all locations)</i> Campus 175104M279 JPL 175104M283 <i>BlueCard (Outside CA)</i> Campus 175105M263 JPL 175104M271 <i>Owens Valley (Owens Valley, CA)</i> Campus 175105M265
Kaiser HMO (Southern California)	my.kp.org/caltech/ (800) 464-4000	Campus 101829-1 JPL 101829-2
Kaiser HMO (Mid Atlantic, JPL Only)	my.kp.org/caltech/ (800) 464-4000	JPL 12639-2
Group Health HMO (WA State, Campus only)	my.kp.org/caltech/ (888) 901-4636	Campus 4918800
Delta Dental	www.deltadentalins.com/caltech (800) 765-6003	Campus 3608-2001 JPL 3608-2002
MetLife DHMO/Safeguard Dental	www.metlife.com/mybenefits (800) 880-1800	Campus 136384-0001-001 JPL 136384-0004-0001
Vision Service Plan (VSP)	www.vsp.com (800) 877-7195	Campus 12250422-0100 JPL 12250422-0200

HEALTH SAVINGS ACCOUNT (HSA)

Contact HealthEquity with general HSA questions and help managing your account.

HealthEquity www.healthequity.com
(866) 346-5800

FLEXIBLE SPENDING ACCOUNTS — HEALTH CARE AND DEPENDENT DAY CARE FSA

Contact HealthEquity about claims, reimbursements and account balances.

HealthEquity www.healthequity.com
(866) 346-5800

DISABILITY INSURANCE

For specific Long Term Disability (LTD) claims Hartford: (888) 807-0657
Group Number: 805960

For anything else related to Disability Insurance Contact Campus Human Resources or the JPL Benefits Office

LIFE AND ACCIDENT INSURANCE

For Basic and Supplemental Life Insurance claims inquiries Hartford: (888) 563-1124
Group Number: 805960

For anything else related to Life and Accident Insurance Contact Campus Human Resources or the JPL Benefits Office

VOLUNTARY INSURANCE

Contact MetLife about voluntary insurance (vehicle, home/renters, pet), including options, costs, billing and claims.

MetLife www.metlife.com/mybenefits
(800) 438-6388

RETIREMENT PROGRAM

Contact TIAA if you have a question about your Caltech retirement accounts.

TIAA-CREF tiaa.org/caltech
For general questions: (800) 842-2252
For a counseling session: (800) 732-8353