



Caltech

Student Benefits

Caltech Student Health Insurance Reminders for the Summer

1. What happens to my Caltech Student Health Insurance over the summer?

Your coverage(s) will remain active until August 31, 2024 for any plans you enrolled in during the 2024-2025 plan year even if you graduated, are on leave, or are on an internship for the summer.

If you are still enrolled for the Summer you also will remain eligible to access services with [Student Wellness Services](#).

2. Can I continue coverage after I graduate?

Continuation coverage is only available for the medical plan. You can enroll in [continuation coverage](#) directly with Anthem Student Advantage for up to 6 months after your coverage ends. Continuation coverage requests must be made by the end of the following month after coverage ends and can be paid month to month as needed or for a requested period with a maximum of 6 months.

Student Dental and Vision coverage is not available once the plan year ends on August 31, 2024.

3. What should I do for coverage if my leave extends beyond August 31st?

You will not be able to enroll for coverage until you are a registered student for the Fall Term. Coverage will be effective retroactively to September 1, 2024 and claims can be submitted retroactively.

4. Who can I contact if I have an Anthem claims issue?

If you have a medical or dental claims issue please reach out to Caltech's [Anthem Concierge](#), Ruben Rodriguez who is able to assist with the following and [more](#).

- Claims Assistance

- Understand how your medical and dental plans work and what is covered.
- Find an in-network provider, hospital, urgent care, or lab.
- Understand your explanation of benefits (EOB) and what to pay the provider

Contact Ruben Rodriguez at: rrodrig5@caltech.edu or (626) 395-6628

5. Who can I contact if I have an Eyemed claims issue?

If you need help with your Eyemed Vision insurance or have additional questions contact hrbenefits@caltech.edu or call (626)395-6443

Be sure to reference the materials on the [Student Benefits Website](#) and if you need help with your Benefits, contact hrbenefits@caltech.edu or call (626)395-6443.