

Resources to consider after a fire

Contact your local disaster relief service, such as the American Red Cross, FEMA. They will help you find food, clothing, medicine, and a place to stay.

How to apply:

Visit: disasterassistance.gov

Call: 800-621-FEMA (3362)

Use: [The FEMA mobile app](#)

What does this relief include?

- For residents and homeowners:
 - Temporary displacement assistance (e.g., hotel costs for up to two weeks)
 - \$770 for essential personal items
 - Larger direct grants to help cover essential needs such as medical bills, car repairs, and more.

How to apply for the State Assistance:

California Disaster Assistance Act (CDAA):

Offers financial aid for disaster-related costs.

Contact: California Governor's Office of Emergency Services

Phone: 916-845-8110

Email: RecoveryPayments@caloes.ca.gov

If you have prescriptions that need to be replaced:

Anthem

- Members should contact Anthem at 833-285-4030.
 - Members can receive up to a 30-day emergency refill at any pharmacy now, even if it's not in their plan's network.
 - If members use Anthem's home delivery pharmacy and their address changed, call Anthem at 833-285-4030 so Anthem can make sure to send the members medicine to the right place.

Kaiser

- Members can contact Kaiser at 866-395-2644.
 - For general pharmacy information or to refill a prescription over the phone, please call 1-866-385-2644. If members need an urgent prescription or refill, you can go to any open Kaiser Permanente pharmacy. To search for a pharmacy near you, visit our [Facility Directory](#).
 - If you would like your nonurgent prescriptions mailed to you, you can order them online on kp.org or call our Southern California Mail Order Pharmacy at 1-866-206-2983. (M-F 8am-6pm). Please note, it may take 3 to 5 days to deliver your prescriptions via mail.
 - For information about member coverage or how to redirect or replace your prescriptions, or if your Kaiser Permanente ID card has been lost, call our Member Services Contact Center.

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Tips if you have Insurance:

- If you have homeowner's insurance, contact your insurance company and file a claim. You will be asked for details of what happened (these claims can be for smoke damage, water damage, fire damage, etc...) Document the name of the person that you are talking to and the claim number and follow any oral conversation with an email stating what was discussed.
- If you rent and have renter's insurance, you can file a claim with your insurance company. They can help you determine what coverages you have. Document the name of the person that you are talking to and the claim number and follow any oral conversation with an email stating what was discussed.
- If your car has sustained fire damage contact your auto insurance company to file a claim. Document the name of the person that you are talking to and the claim number. Follow any oral conversation with an email stating what was discussed.

Uninsured:

- If you are not insured, try contacting community groups for aid and assistance.

Non-Profit Organizations

California Fire Foundation's Supplying Aid to Victims of Emergency (SAVE) Program:

Provides \$250 cash cards to eligible victims for immediate needs.

How to Access-Distributed through local fire departments. Contact your local fire department to inquire about availability. Link: <https://www.cafirefoundation.org/what-we-do/for-communities/save>

Additional Follow up items:

- Call your utility companies and let them know that you sustained loss or damage to your home and ask them to place your services on hold or cancel them if necessary.
- Contact your landlord or mortgage company to report the fire.
- Begin saving receipts for any money that you spend related to fire loss. The receipts may be needed later by the insurance company and to prove any losses claimed on your income tax.
- Check with an accountant or the IRS about special benefits for people recovering from fire loss.
- When visiting your property, wear a mask and gloves. Plastics and electronics that burn leave carcinogens behind. If your house did not burn, expect there will be smoke damage, and it could also make you sick to enter. Be safe and follow safety protocols.

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Additional Information and Resources

- World Central Kitchen

Purpose: Provides immediate food relief to evacuees and first responders in disaster zones.

Online: Visit the World Central Kitchen website. Contact: Email info@wck.org for more information.

- Salvation Army's Disaster Services

Purpose: Offers emergency relief and long-term assistance to those impacted by natural disasters, including wildfires. Online: Visit the Salvation Army USA website and select "Disaster Relief." Contact: Call 1-800-SAL-ARMY (1-800-725-2769) for more information.

- American Red Cross

Purpose: Provides shelter, food, and emotional support to those affected by disasters, including wildfires. Online: Visit <https://www.redcross.org/> Contact: Call 1-800-RED-CROSS (1-800-733-2767) for more information.

Other Helpful Links

Caltech Wildfire Resources Link: <https://hr.caltech.edu/departments/total-rewards/benefits/los-angeles-wildfires-resources>

Department of Insurance Top Ten Tips for Wildfire Claimants Link: https://www.insurance.ca.gov/01-consumers/140-catastrophes/TopTenTips_WildfireClaimants.cfm

Red Cross recovering After a Fire Link: <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/fire/home-fire-recovery.html?srsId=AfmBOoop3affHqxUJxxdY4EsSnMJSmWpQx6nAelxi4IlwB2R0jR58SE>