# Los Angeles County Wildfires Resource Guide

# Updated: January 13, 2025

"After making some progress **battling wildfires** that **destroyed thousands of homes and killed at least** <u>24 people</u> in the Los Angeles area, firefighters are preparing for a return of dangerous winds that could again stoke the flames on Monday." <u>via APNews</u>

# **State Response and Recovery Actions**

#### Food and Water Resources

Los Angeles Regional Food Bank is working with government agencies, nonprofit and faithbased partners, and others to respond to the fires throughout Los Angeles County. Updated food distribution sites can be found <u>here.</u> For updated information on where the food bank is accepting food donations and how to volunteer, please visit the website <u>here.</u>

<u>Westside Food Bank</u> provides a list of food pantries serving Western Los Angeles County and mobile pantries. For more information, please call (310) 828-6016.

**Disaster CalFresh** is a program that provides immediate food assistance for survivors of natural disasters like earthquakes, floods, or fires. You can get up to a month's benefits, or \$281 per person in your household. For more information, visit the website <u>here</u>.

Due to recent fires, the State Water Resources Control Board/Division of Drinking Water is advising residents in the evacuated areas to NOT use the tap water. This impacts residents under <u>Lincoln Avenue Water Company</u>, <u>Kinneloa Irrigation District</u>, <u>Pasadena Water</u> <u>and Power</u>, <u>Las Flores Water Company</u>, <u>Rubio Canon Land and Water Association</u>, and some areas under <u>Pasadena Water and Power</u>. Residents should not try to treat the water themselves and should use bottled water for drinking, brushing teeth, bathing, washing hands, washing dishes, making ice and food preparation.

#### Local Restaurants offering meals to evacuees:

**Agnes (Pasadena)** is offering bottled water and boxed lunches for anyone displaced by the fires.

**Alfalfa (Santa Monica and Larchmont locations)** is currently offering a free meal to evacuees and first responders.

**Arth Bar & Kitchen (Culver City)** is a modern Indian restaurant and bar in downtown Culver City currently offering free meals to all fire evacuees.

**Bar Etoile (East Hollywood)** is offering a free meal to anyone displaced by the fires (dinein service only).

**Bar Sinizki (Atwater Village)** is offering free jambon beurre sandwiches to first responders and anyone displaced by the fires.

Bé Ù (Silver Lake, East Hollywood) is offering free meals to evacuees and first responders.

**Blaze Pizza - Glendale:** Free 11-inch pizzas in four cheese, pepperoni, Red Vine and Herbivore. Located at 3210 Glendale Galleria.

**Bravo Toast (West Hollywood, Silver Lake)** is offering free coffee, burritos, toast, and other menu items to first responders and anyone affected by the fires.

**Brooklyn Bagel Bakery (Historic Filipinotown)** is offering free bagels and spread to evacuees and first responders, for pick-up.

**Burger 3000 (Chatsworth)** is a halal restaurant offering a free meal to anyone affected by the fires.

**Cafe Tropical:** This Silver Lake eatery will help make 600 breakfast burritos for firefighters over the next few days. 2900 Sunset Blvd., Los Angeles

**Calico Fish House (Huntington Beach)** is offering free meals to those affected, as well as a temporary shelter.

**Coucou (Venice)** is offering a free burger or vegetarian French dip to first responders and evacuees.

**Courage Bagels (Virgil Village)** is offering a free meal to first responders and evacuees.

**Crustacean (Beverly Hills)** is a Vietnamese fusion restaurant offering free bowls of pho and garlic noodles to first responders and residents displaced by the fires.

**Danny Boy's Famous Original (Downtown, Westwood)** is offering pizza slices and whole pies for first responders and evacuees.

Dtown Pizzeria, 8424 Santa Monica Blvd #D, in West Hollywood

**Detroit Pizza Depot (Hollywood and Downtown)** is offering free pizza to evacuees and first responders.

**Danny Boy's:** Both Westwood and Downtown L.A. locations of this pizzeria will offer free slices to firefighters and first responders. 10889 Lindbrook Drive, Los Angeles; 330 S. Hope St., Los Angeles

**Dudley Market:** Free food for first responders and evacuees at this Venice market. 9 Dudley Ave., Venice

**Gokoku Vegetarian Ramen Shop (Studio City)** is offering free meals to first responders and anyone affected by the fire.

**Harold's Chicken (Culver City)** is offering two free meals per family or household to evacuees and first responders.

**Heavy Handed (Santa Monica Studio City)** is offering free meals to evacuees and first responders.

**The Hideaway (Beverly Hills)** is offering "Uno, Dos, Tres" lunch combos until January 17, 2025, for those in need.

**Highly Likely (Highland Park, West Adams)** is offering free meals to first responders and evacuees.

**Horses (West Hollywood)** is offering a free Caesar salad and pasta Bolognese to those displaced by the fires.

**House of Mandi (Westwood)** is a halal Yemeni restaurant offering free meals for evacuees between 11 a.m. and 1:00 a.m.

**Huckleberry Cafe:** Complimentary coffee for first responders. "To our community, if you're looking for a warm meal and a place to gather, our doors are open," the owners posted to their social media. 1014 Wilshire Blvd, Santa Monica

Jame (El Segundo) / Ospi (Venice) / Jemma (Hollywood) is offering a free bowl of pasta to evacuees and first responders.

Jeff's Table (Highland Park) is offering free grilled cheese sandwiches to anyone in need.

**Joe's Pizza:** Any firefighter or first responder is welcome at any Joe's Pizza location (Downtown L.A., Hollywood, Sherman Oaks, Sunset Strip) for a free meal. 6504 Hollywood Blvd., Los Angeles; 613 S. Spring St., Los Angeles; 15030 Ventura Blvd., Los Angeles; 8539 Sunset Blvd., Los Angeles **Kato (Arts District)** is offering free meals, water, and charging station for evacuees and first responders.

**Kiez Kuche & Beer Garden (Highland Park)** is offering a free meal to first responders, and anyone impacted by the fires.

**La Sorted's Pizza (Silver Lake, Chinatown)** is offering free whole pies for evacuees and first responders.

**Lawry's Prime Rib (Beverly Hills)** is offering a free handheld and soft drink, only available at the bar.

**Little Ripper (Glassell Park)** is offering gift cards and complimentary meals for anyone who has lost their home.

Lowboy (Echo Park) is offering free burgers and fries to residents in need.

**Maciel's Plant-Based Butcher and Deli (Highland Park)** is offering free sandwiches to evacuees and first responders.

**Mazal (Lincoln Heights)** is a vegan restaurant offering two free dishes to anyone affected by the fires.

**Milo & Olive:** Firefighters and first responders can grab a free cup of coffee at Milo & Olive. 2723 Wilshire Blvd., Santa Monica

Open Market (Koreatown) is offering free meals to evacuees.

**Oy Bar (Studio City)** is offering free meals to anyone in need.

Ozzy's Apizza (North Hollywood) is offering free pizza meals to anyone in need.

**Papille Gustative:** Free milk and cookies for those displaced by the fire can be found at this Santa Monica spot. 2823 Main St., Santa Monica

**Pasjoli (Santa Monica)** is offering free grilled cheese sandwiches to evacuees and first responders from January 13-18, 2025, at the bar only.

**Pizzeria Bianco (Arts District)** is offering free pizza and drinking water to evacuees and first responders.

**Planta Cocina (Marina del Rey)** is a vegan restaurant offering a free to-go meal for first responders and anyone affected by the fire.

**Saltie Girl (West Hollywood)** is offering a free bowl of clam chowder, crispy fish sandwich, and cookies to first responders and anyone displaced by the fires.

**Shiku (Downtown)** is offering free meals for first responders and evacuees January 13-18, 2025.

**Sonoritas Prime Tacos:** Free tacos for firefighters, first responders and evacuees available at Sonoritas' West L.A. and Downtown L.A. locations. 2004 Sawtelle Blvd., Los Angeles; 1050 Flower St., Los Angeles

**Sora Craft Kitchen (Arts District)** is serving free lunch bowls to first responders and evacuees.

**Sunday Gravy (Inglewood)** is offering free meals (choice of spaghetti marinara or Bolognese, garlic bread, and Caesar salad) to first responders and evacuees.

Tam O'Shanter (Atwater Village) is offering a free sandwich and soft drink to evacuees.

**Tatsu Ramen (Sawtelle, Melrose, Pasadena, Arts District)** is offering free takeout orders of their plant-based Hippie Bowl to first responders and evacuees until January 18, 2025.

**Telefèric Barcelona (Los Angeles)** is offering takeout orders of paella to first responders and evacuees.

**Tomat (Westchester)** is offering free warm meals, filtered water, and charging stations to evacuees and first responders.

Wildcrust (Highland Park) is offering a free pizza to first responders and evacuees.

Yang's Kitchen (Alhambra) is offering free meals to anyone in need.

Yeastie Boys, multiple locations

**Student Meal Distribution:** From 9:00 a.m. to 12:00 p.m. on January 13, Los Angeles Unified will have one site to provide meals for students. District families may stop by and walk into this location to receive two meals per student. **This will only be available for Los Angeles Unified students.** For more information and updates, visit <u>https://www.lausd.org</u>. The following is the Grab & Go location:

- Daniel Webster Middle School 11330 Graham Place, Los Angeles, CA 90064 This is the site for the following schools:
  - o Canyon Charter Elementary School
  - Kenter Canyon Charter Elementary School
  - o Palisades Charter Elementary School

- o Marquez Charter Elementary School
- o Topanga Charter Elementary School
- o Lanai Road Elementary School
- Paul Revere Middle School

#### **Food Resources for Older Adults** (for additional resources for seniors, call (800) 510-2020)

- Centro Maravilla Service Center: 4716 East Cesar E. Chavez Avenue, Los Angeles, CA 90022 Phone: (323) 260-2804
- San Gabriel Valley Service Center: 1441 Santa Anita Avenue, South El Monte, CA 91733 Phone: (626) 575-5431
- East Los Angeles Service Center 133 North Sundol Drive, Los Angeles, CA 90063 Phone: (323) 260-2801
- Asian Community Service Center: 14112 South Kingsley Drive, Gardena, CA 90249 Phone: (310) 217-7300
- Willowbrook Senior Center:12915 Jarvis Avenue, Los Angeles, CA 90061 Phone: (310) 217-5650
- East Rancho Dominguez Community Center 15116 South Atlantic Avenue, Compton, CA 90221 Phone: (310) 603-7401
- Los Nietos Community & Senior Center: 11640 East Slauson Avenue, Whittier, CA 90606 Phone: (562) 699-9898
- San Pedro Service Center: 769 West Third Street, San Pedro, CA 90731 Phone: (310) 519-6091
- Santa Clarita Valley Community Center: 26111 Bouquet Canyon Road, Suite H001 Santa Clarita, CA 91350 Phone: (661) 254-0070
- Antelope Valley Senior Center: 777 West Jackman Street, Lancaster, CA 93534 Phone: (661) 726-4400

# **Emergency Shelters/Temporary Housing/Household Resources**

A map of all active evacuation zones can be viewed <u>here</u>.

For FEMA Transitional Sheltering Assistance with a FEMA Registration Number, please visit the website <u>here.</u>

Currently, Airbnb.org is partnering with 211 LA for residents in need of temporary housing for residents displaced or forced to evacuate. For more information and to request

assistance, please visit the website **here.** Submit your information **in this form** to receive notifications on availability. Please note, spaces are limited, and completing the form does not guarantee a stay.

**Planet Fitness** is offering free access to their facilities, including showers, locker rooms, and Wi-Fi to evacuees and first responders. This is available until January 15, 2025.

<u>YMCA of Metropolitan Los Angeles</u> is offering temporary shelter, showers, basic amenities, and mental health support at some locations. They are also providing childcare services for first responders and families affected by the fires.

**24 Hour Fitness** is <u>welcoming all affected residents and first responders regardless</u> of membership to its Los Angeles-area clubs during the month of January. Visitors can access the clubs to shower, exercise, or simply recharge. Los Angeles residents are encouraged to contact their nearest 24-Hour Fitness club before visiting to confirm hours and availability. There is an <u>online list of locations</u> and additional updates can be found on <u>Instagram</u> and <u>Facebook.</u>

<u>U-Haul</u> is offering 30-days of self-storage and U-box rentals for free to fire evacuees and affected families. 92 facilities are participating, in L.A. Orange County, the Inland Empire, and elsewhere.

Donna's Recipe, a haircare brand, is at the Lincoln Ave Christian Church providing
Donna's Recipe haircare products, clothes, blankets, pillows, food and more personal care. The donations are located at 1180 Lincoln Avenue, Pasadena 91103 on Sunday (Jan. 12) until 6 p.m.; Tuesday (Jan. 14) 2 to 6 p.m.; Wednesday (Jan. 15) 10 a.m. to 6 p.m.; Friday (Jan. 17) 10 a.m. to 6 p.m.

**Hair Stylists of Los Angeles** have compiled a regularly updated <u>online list</u> of salons in the Los Angeles area that are offering free hair washes. The <u>list contains salon location and</u> <u>contact</u> information; it's advised that you contact the salon ahead of visiting to make an appointment.

**Quirk**, Los Angeles-area vintage store, is open all week from noon to 8 p.m. They are offering affected victims at least 10 items per person. Visitors must show their I.D. You may visit the store's website <u>here</u>. The store is located at 112 W 9th Street Suite 400, Los Angeles 90015.

**Aerie**, a loungewear and active-wear brand, in collaboration with social media influencer Lindsay Weiss, <u>is offering fire victims free clothing</u>, including tops, bottoms, pajamas, bras and underwear. Fire victims can fill out an <u>online Google form</u> and Aerie will ship out a package.

**The National Council of Jewish Women** is supporting displaced individuals and families by offering a thousand \$100 vouchers to be used at <u>the Council Shop</u> secondhand, stores. For more information contact, Elene Lopez and Maria Preciado at <u>info@ncjwla.org.</u>

**Brooklyn Projects**, a skateboard and clothing shop on Melrose, is providing free clothing, shoes and socks for victims who left their homes with nothing but the clothes on their backs. The shop is located at 7427 Melrose Ave., Los Angeles 90046. You may visit their website <u>here</u>.

#### Active shelter locations in Los Angeles County:

- Arcadia Community Center
  - o 375 Campus Drive, Arcadia, CA 91007
- Calabasas Community Center
  - o 27040 Malibu Hills Road, Calabasas, CA 91301
- Calico Fish House
  - o 16600 Pacific Coast Highway, Huntington Beach, CA 92649
- Calvary Community Church
  - o 5495 Via Rocas, Westlake Village, CA 91362
- Dream Center
  - o 2301 Bellevue Avenue, Los Angeles, CA 90026
- El Camino Real Charter High School
  - o 5440 Valley Circle Boulevard, Woodland Hills, CA 91367
- Lanark Recreation Center

#### Crisis & Disaster Resources

- o 21816 Lanark Street, Canoga Park, CA 91304
- Northridge Park
  - o 10120 Reseda Boulevard, Northridge, CA 91324
- Pan Pacific Recreational Center
  - o 7600 Beverly Boulevard, Los Angeles, CA 90036
- Pasadena Convention Center
  - o 300 East Green Street, Pasadena, CA 91101
- Pomona Fairplex
  - o 1101 West McKinley Avenue, Pomona, CA 91768
- Ritchie Valens Recreation Center
  - o 10736 Laurel Canyon Boulevard, Pacoima, CA 91331
- Sepulveda Recreation Center
  - o 8825 Kester Avenue, Panorama City, CA 91402
- Stoner Convention Center
  - o 1835 Stoner Avenue, Los Angeles, CA 90025
- Westwood Recreation Center
  - o 1350 South Sepulveda Boulevard, Los Angeles, CA 90025
- Van Nuys/Sherman Oaks Recreation Center
  - o 14201 Huston Street, Sherman Oaks, CA 91423

#### Additional housing options:

- **The Hotel Association of Los Angeles** has compiled a <u>list of hotels</u> in the Los Angeles area that have rooms available and are offering special rates for evacuees.
- San Diego Tourism Authority has an <u>online list of San Diego-area hotels</u> that are offering special accommodation rates for fire victims. The 34 hotels offering discounts include, Town and Country Resort, Intercontinental San Diego, Bahia Resort Hotel, Rancho Bernardo Inn, La Jolla Shores Hotel and more.
- Visit Santa Barbara created <u>an online list of Santa Barbara-area discounted</u> <u>lodging rates</u> for those affected by the fire. Due to high demand, availability may be limited. The organization recommends contacting any of the 23 hotels listed directly for the most up-to-date information on daily activities.
- Discover Torrance has created an <u>online tool</u> where fire victims can type in their dates for stay and number of guests to see which hotels in the Torrance area <u>have</u> <u>availability for special rates.</u>

- Queen Mary: <u>The Queen Mary hotel in Long Beach announced</u> that it will be pricing rooms for fire evacuees at \$189. The reservation will include a voucher for a breakfast buffet for two people. The reservation will also waive pet and Historical Preservation fees.
- **Big Bear**: The popular retreat spot has also offered evacuees a place for rest and regathering. A collection of vacation homes and hotels is listed on <u>this page</u>, which has been created specifically for the needs of fire evacuees.
- Visit Anaheim: People affected by the wildfires can visit <u>Visit Anaheim's official</u> <u>website</u> and find special hotel offers and assistance.
- Mariners Village Apartment Homes (Marina del Rey) is offering temporary housing for those affected. For more details or to inquire about availability, please contact them at (310) 821-4916.
- Alisal Ranch in Solvang is offering discounted rates to locals affected by mandatory evacuation orders. Household pets are also welcome. Those in need can call the front desk to make a reservation at 800-425-4725. <u>https://www.alisalranch.com/</u>
- Coachella Valley Hotels: Several properties in the Coachella Valley area are offering discounted rates to fire evacuees, including <u>Infusion Beach Club in Palm</u>
   <u>Springs, Agua Caliente Casino Rancho Mirage</u> and <u>Holiday Inn Express Palm</u>
   <u>Desert.</u>
- Santa Monica Hotels: Among the Santa Monica hotels offering special rates for evacuated area residents are Fairmont Miramar Hotel & Bungalows, Gateway Hotel, Hilton Santa Monica, <u>The Pierside Santa Monica</u>, Regent Santa Monica Beach, Sandbourne Santa Monica, Shore Hotel, Shutters on the Beach, Viceroy Santa Monica and more. <u>https://www.alisalranch.com/</u>

#### Active animal shelter locations in Los Angeles County:

- Agoura Animal Care Center
  - o 29525 Agoura Road, Agoura Hills, CA 91301
- American Red Cross Sheltering Site with mobile animal shelter
- Baldwin Park Animal Care Center
  - o 4275 Elton Street, Baldwin Park, CA 91706
- Carson Animal Care Center
  - o 216 West Victoria Street, Gardena, CA 90248
- Castaic Animal Care Center (large animal shelter)
  - o 31044 Charlie Canyon Road, Castaic, CA 91384

- Downey Animal Care Center
  - o 11258 Garfield Avenue, Downey, CA 90242
- El Camino High School
  - o 5440 Valley Circle Boulevard, Woodland Hills, CA 91367
- Hansen Dam Equestrian Center (large animals)
  - o 11127 Orcas Avenue, Sylmar, CA 91342
- Industry Hills Expo Center (large animal shelter)
  - o 16200 Temple Avenue, City of Industry, CA 91744
- Lancaster Animal Care Center
  - o 5210 West Avenue, Lancaster, CA 93536
- Los Angeles Equestrian Center (large animal shelter)
   480 West Riverside Drive, Burbank, CA 91506
- Los Angeles SPCA
  - o 5026 West Jefferson Boulevard, Los Angeles, CA 90016
- Palmdale Animal Care Center
  - o 38550 Sierra Highway, Palmdale, CA 93550
- Pasadena Humane Society
  - o 361 South Raymond Avenue, Pasadena, CA 91105
- Pico Rivera Sports Arena (large animal shelter)
  - o 11003 Sports Arena Drive, Pico Rivera, CA 90601
- Pierce College Equestrian Center (large animal shelter)
  - o 7100 El Rancho Drive, Woodland Hills, CA 91371
- Pomona Fairplex (large animal shelter)
  - o 1101 West McKinley Avenue, Pomona, CA 91768

#### Additional Pet Care Resources:

- **Bath N' Buns Mobile Pet Grooming**: The locally-owned pet grooming service announced it will offer complimentary bath services for cats and dogs affected by the fires. Visit their website <u>here</u>
- Vetster: The veterinary telehealth platform Vetster said it will be offering free telehealth appointments to pets impacted by the fires. Pet owners can visit <u>vetster.com/support</u> to get a free appointment. Offer will be available for up to 500 pet owners until January 23, 2025.
- **Best Friends Animal Society** has activated two pet pantry locations in Los Angeles that can provide essential supplies including pet food, cat litter, pet beds and other necessary items as well as human sanitary products for those who have lost

everything. Both pantries are open daily from 8 a.m. to 6 p.m. and are operating out of these locations:

- Best Friends Pet Adoption Center, 1845 Pontius Ave., Los Angeles 90025. (No human sanitary items here.)
- Best Friends Clinic, 17411 Chatsworth St., Suite #100, Granada Hills 91344. (There are human sanitary items here.)
- In Defense of Animals, an international animal protection organization, is offering support to fire victims needing assistance with free, temporary housing for wild or domestic animals. For more information call Sammy Zablen at 310-869-2383.
- **Petco** is offering a free service to families who have lost their pets to Los Angelesarea fires. If you know someone who lost or are missing a pet due to wildfires report them missing for free on <u>Petco Love Lost online</u>. Turn on the "New Pet Match Alerts" to be alerted if a shelter, rescue, or good neighbor has found your pet. Found pets can also be reported on the missing pet finder.

# Education/Child Care

- LA County school districts and schools are reporting that they have reopened most of the schools and all the offices. Please visit their website <u>here</u> for updates. For more information and updates, please call the Family Hotline at (213) 443-1300.
- Glendale Unified School District announced that all schools, except Rosemont Middle School have reopened.
- Child Care Resource Center (CCRC) reports that all offices and Head Start sites are open for assistance. Families in need of back up care or emergency childcare can call (818) 717-1000. For additional resources (including food, personal hygiene products, baby items, and more), families can call (805) 399-9521. For more information, please visit their website <u>here.</u>
- YMCA is opening its doors for children of essential workers and children of families who were displaced, evacuated, or lost property. This childcare program is designed to support children of essential workers and children of families who were displaced, evacuated, or lost property, who cannot attend school because their school has closed for the day. For a list of local Y centers, please visit <u>www.ymcala.org/locations</u>. Please note that the Palisades-Malibu YMCA center was destroyed by the fire and is no longer operating a physical location. The Santa Anita (Monrovia), Hollywood, and Pasadena-Sierra Madre YMCA centers are currently closed due to proximity to the fires and power outages.

- Some **Boys and Girls Clubs** in the Los Angeles region are having extended hours to provide support and shelter for youths and families. Participating clubs are offering safe spaces and distributing prepared meals and emergency child-care assistance. Call your Boys and Girls Club before visiting to ensure it is participating.
- **Upwards** is <u>supporting daycare providers</u> and families impacted by the fires. Upwards is currently reaching out to daycare providers to ensure their safety, assisting with immediate needs and temporary lodging, and helping assess the damage and plan for recovery. The network is also assisting families in locating available childcare options. If you are a childcare provider or family in need of assistance, please reach out to Upwards at relief@upwards.com for support.
- **Babyletto**, a Los Angeles-based nursery furniture brand, is **providing free cribs** to any families who have lost their homes or otherwise are affected by the fires. For more information contact the company at info@babyletto.com
- Bobbie, an organic baby formula company, is providing any parent affected by the fires (Bobbie customer or not) with free baby formula. Fire victims can apply for the free formula at Bobbie's online application.

#### **Transportation**

- **Lyft:** Riders in need can use the code <u>CAFIRERELIEF25</u>, valid for 2 rides up to \$25 each (\$50 total) for 500 riders from now until 1/15 at 11:59 p.m.
- **Uber:** Use promo code WILFIRE25 in the wallet section of your Uber app to redeem a free Uber ride up to \$40.
- **Metro:** Fare collection for rides on Metro has been suspended systemwide. Updates are available <u>here.</u>
- **Big Blue Bus:** Fare collection is suspended until further notice. Updates are available <u>here.</u>
- **Pasadena Transit:** Fare collection is suspended until further notice. Updates are available <u>here.</u>
- Foothill Transit: Updated detours and service changes are available here.
- LADOT: Fare collection has been suspended for DASH rides. Most Commuter Express and DASH routes are currently operating; however, all routes are subject to delays and/or potential reroutes. For the latest news and service alerts, click <u>here</u>, or call (213) 808-2273.

- AccessLA: Service may be delayed or suspended due to road closures, etc. For updates, call (213) 270-6110 or visit the website <u>here.</u>
- Metrolink: Service may be delayed or suspended, please click <u>here</u> for the latest service advisories. They are offering 25% off all monthly passes for January and February. The Student Adventure Pass enables current students to ride Metrolink for free and is available until June 30, 2025. Click <u>here</u> for more information. Mobility-4-All offers eligible customers a 50% discount on any Metrolink ticket or pass with a valid California EBT card. Click <u>here</u> for more information.

For Information regarding road conditions and closures you may visit the following:

- Los Angeles County Public Works Road Closure Website
- CalTrans Quick Map Website

#### **Communications**

- <u>Verizon</u> will be waiving call, text, and data charges for customers in hardest hit areas from January 9-18, 2025. They have also deployed free Wi-Fi and charging stations for public use.
- **AT&T** is offering unlimited data, talk, and text for customers impacted by the wildfires from January 8 February 6, 2025.
- Los Angeles County Library System offers free use of Wi-Fi, public use computers, and laptops, charging stations for phones and other devices, educational supplies for children, access to water fountains and restrooms, and the support of library staff for accessing community resources.

#### Health Resources

 Los Angeles County Department of Public Health provides information on safe cleanup after fire, food safety, public health services, and guidelines for onsite wastewater and private wells following a fire. Please visit their website <u>here</u> for updates on smoke advisories, boil water advisories, and more.

- ACCESS Center is a part of the Los Angeles County Department of Mental Health Helpline. The center offers 24/7 access to mental health services in Los Angeles County. Services include deployment of crisis evaluation teams, information and referrals, interpreter services, and more. The helpline enables survivors of disaster to receive over the phone crisis support. For assistance, call (800) 854-7771. For more information, please visit their website <u>here.</u>
- California Hope: Offers crisis counseling for disaster survivors. Call (833) 317-HOPE or visit <u>CalHope.org.</u>
- The Wellness Center at LAC+USC: Free emotional support resources. Learn More
- To find a nearby open pharmacies during an emergency, visit <u>https://www.rxopen.org/</u>
- <u>GoodRx</u> is offering free telehealth visits for Angelenos in need. Talk to a provider online using promo code LA-GOODRX-CARE.
- Teladoc Health is offering free, 24/7 virtual medical care to Southern California residents, first responders and others impacted by the fires in Los Angeles. Individuals displaced by fires or those who are unable to access traditional medical care can consult licensed healthcare professionals for non-emergency illnesses by calling 855-225-5032. Services include treatment for conditions such as respiratory infections, allergies, sinus problems and cold or flu symptoms. Additionally, Teladoc Health is helping with prescription refills for non-narcotic medications. <a href="https://www.teladochealth.com/info/disaster-hotline">https://www.teladochealth.com/info/disaster-hotline</a>
- Santa Barbara Midwifery and Birth Center is <u>offering displaced Los Angeles-area fire victims</u> free belly checks, postpartum care and other services for families who evacuated to the Santa Barbara area. For more information, email <u>sbmidwifery@gmail.com</u>.
- Integrative Psychotherapy Group, based in Beverly Hills, is offering free shortterm therapy services to some fire victims and referral assistance for others needing longer-term or more acute treatment during the upcoming weeks. IPG is offering a

brief series of trauma-focused therapy sessions to help individuals, couples and families process the complex emotions that can arise in the immediate aftermath of wildfires and similar natural disasters. For more information or to schedule an appointment, please contact Integrative Psychotherapy Group at (310) 461-4393 or **info@ipgtherapy.com** or visit their **online website**.

• AltaMed has a mobile health unit at the Pasadena Convention Center providing health services to anyone who needs it. The unit is providing pediatrics, primary care, senior care, behavioral health, vision exams and free eyeglasses, medications and social workers are connecting people with resources. AltaMed community outreach workers are providing hygiene kits, blankets, giving people rides to the YMCA for showers and other resources. The convention center address is 300 E Green Street, Pasadena 91101.

#### **Disaster Recovery Resources**

 The City and County are working closely with the state and FEMA to open the <u>Disaster Recovery Center</u> for those impacted by the fires. The center will be open seven days a week from 9:00 a.m. to 8:00 p.m. starting Wednesday, January 15, 2025.

The center will help:

- Residents who have lost vital records (birth certificates, death certificates, driver's licenses, social security documentation)
- Residents who have lost their homes or businesses apply for disaster relief loans.
- Residents in need of referrals for mental health counseling and other services.
- The Small Business Loan Administration is offering home disaster loans, business disaster loans, and economic injury disaster loans. For eligibility determination and to apply, visit the website <u>here.</u>
- Los Angeles County Department of Assessor's Office: Property owners may be eligible for tax relief if their property is damaged or destroyed by a calamity, such as fire or flooding. To qualify, individuals must file an Application for Reassessment: Property Damaged or Destroyed by Misfortune or Calamity

with the Assessor's Office within 12 months from the date the property was damaged or destroyed.

 Los Angeles County Department of Economic Opportunity has launched an <u>emergency resources webpage</u> for workers and businesses to aid those impacted by the devastating wildfires. Designed as a one-stop hub, the page provides resources, assistance, and up-to-date information to support businesses and workers as they navigate recovery and rebuilding efforts.

# **Local Resources**

#### Office of the California Governor - Gavin Newsom

Governor Newsom has declared a state of emergency related to the recent wildfires. He has also issued an executive order directing fast action to clear debris and prepare for mudslides and flooding. See the update <u>here.</u> The Governor provides information on current states of emergency and updates on response and recovery efforts. Read the full state of emergency declaration <u>here.</u> As of January 7, 2025, California has secured a Fire Management Assistance Grant (FMAG) from the Federal Emergency Management Agency (FEMA) to help ensure the availability of vital resources to suppress the fires burning in Southern California.

- Website: https://www.gov.ca.gov/
- Phone: (916) 445-2841

#### **Ready LA County - Office of Emergency Management (OEM)**

The County of Los Angeles OEM, also known as Ready LA, provides preparedness, response, recovery, and mitigation efforts for emergencies and disasters that impact Los Angeles County. OEM coordinates the development of critical emergency management plans and works with county departments, local governments, and other stakeholders to ensure effective emergency operations and community resilience. This agency provides information before, during, and after disasters through the <u>Alert LA County</u> emergency notification system. It serves as the official source of information from the county during a large-scale emergency. To stay up to date with new information released by Ready LA, visit their website <u>here</u>.

- For general information: (213) 974-1234
- X (Twitter)
- Facebook

#### Los Angeles County Fire Department

- Website: <u>https://fire.lacounty.gov/</u>
- Social Media:
  - o <u>X (Twitter)</u>
  - o <u>Facebook</u>

#### Public Safety Power Shutoff (PSPS)

Due to Active Fires, <u>Southern California Edison</u> de-energized equipment to prevent secondary ignitions and to protect first responders. Customers near the fire should prepare for prolonged outages. For the current outage map, click <u>here.</u> For a list of hotels offering discounts for customers experiencing extended outages click <u>here.</u> <u>Pacific Gas and Electric Company</u> (PG&E) has also de-energized their equipment to prevent secondary ignitions and to protect first responders. For the current PSPS alerts, click <u>here.</u> For a list of hotels offering discounts for customers experiencing extended outages click <u>here.</u>

#### South Coast Air Quality Management District:

The South Coast Air Quality Management District is a government agency which works to monitor and improve air quality in Los Angeles County. There currently is a Smoke Advisory in effect. During a Smoke Advisory, it is recommended that residents limit physical and outdoor activity, especially those with respiratory or heart disease, the elderly, and children. For current conditions in your area, visit their website <u>here.</u>

#### CAL FIRE:

The team at California Department of Forestry and Fire Protection (CAL FIRE) serves and safeguards the people and protects the property and resources of California by providing up-to-date information regarding all wildfires in California. The statewide fire map can be found <u>here</u>. The Palisades Fire landing page can be found <u>here</u>, Hurst Fire landing page <u>here</u>, and Eaton Fire landing page <u>here</u>. These pages have information regarding current evacuation orders, evacuation warnings, road closures, evacuation shelters, evacuation zone map, and other state resources.

- <u>X (Twitter)</u>
- <u>Facebook</u>

### InciWeb:

InciWeb provides an incident overview of current wildfires and emergency incidents in the state. For information regarding public information, fire and smoke maps, weather updates, evacuation maps, news coverage and live updates, please visit the website <u>here</u>.

# **California Resources**

# California Office of Emergency Services (Cal OES)

Cal OES is responsible for overseeing and coordinating emergency preparedness, response, recovery, and homeland security activities within the state of California. Cal OES regularly dispatches team members to join first responders, emergency leaders and those affected by disasters that threaten public safety, to tell their stories and provide information essential to the public. To obtain preparedness resources visit the website **here.** 

# The American Red Cross - Los Angeles Region

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. Visit the link <u>here</u> for evacuation shelter updates, disaster relief, and updates on the fires. To donate to the Red Cross, call (800) RED-CROSS, visit the <u>website</u>, or text REDCROSS to 90999 to make a \$10 donation.

- Los Angeles Region: phone (310) 445-9900
   1450 South Central Avenue, Los Angeles, CA 90021
- Western Los Angeles Chapter: phone (310) 394-3773
   1450 11<sup>th</sup> Street, Santa Monica, CA 90401

To find open shelters via the American Red Cross please visit their website here.

Their Safe and Well website provides a central location for people in disaster areas to register their status, and for their loved ones to access that information. Visit the Safe and Well website <u>here</u>.

# 2-1-1 California

2-1-1 operates nationwide and connects callers to human service information. This service operates 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. Dial 211 from your phone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You can also call (800) 339-6993 or visit their website <u>here</u> to obtain a list of local resources.

### California Wildfires Statewide Recovery Resources (CA.GOV)

To find statewide wildfire response resources such as current Incidents, Shelter/Housing, Transportation Impacts and Air Quality Resources, please visit the Wildfire Response Resource page <u>here.</u>

For statewide recovery resources such as Local Assistance, Services, Debris Removal, Housing, Financial Assistance and Local Assistance Centers visit the Statewide Wildfire Recovery Resource page <u>here</u>.

# **California Fire Foundation - Wildfire Relief Fund**

The Wildfire Relief Fund is designed to assist residents in the aftermath of a disaster. Immediate needs for survivors can include shelter, food, cash, and other basic needs. Recovery is often more complex and depends on the scope of the disaster and an affected community's specific context and needs. For these reasons, the Wildfire Relief Fund supports both immediate disaster relief and long-term recovery efforts for those affected by California wildfires. For more information, visit their website <u>here</u>.

# **California Department of Insurance**

The California Department of Insurance offers resources to help survivors of wildfires. For information on claims and loss management, residential property claims guide and a home inventory guide, please visit their website <u>here</u>.

# **Donations and Volunteering**

**Emergency Network Los Angeles, Inc.** aids individuals, communities, and organizations following emergencies and disasters. For more information or to make a donation, visit the website <u>here.</u> For volunteer opportunities, please visit LA Works at <u>https://www.laworks.com/2025fires</u>

**United Way of Greater Los Angeles** helps residents navigate natural disasters, economic hardship, housing instability, and more. To donate to the Wildfire Response Fund, please visit the website <u>here.</u>

**Los Angeles Regional Food Bank** helps residents experiencing food insecurity in times of disaster and economic hardship. For information about volunteering or donating, please visit the website <u>here.</u>

**World Central Kitchen** serves freshly made meals to people affected by disaster. For information about volunteering or making a monetary donation, please visit the website <u>here.</u>

**California Fire Foundation** is working with local fire agencies and community-based organizations to provide direct financial support to impacted residents. To donate to the CFF Wildfire & Disaster Relief Fund visit the website <u>here.</u>

**Community Organized Relief Effort (CORE)** is a global humanitarian organization that works with local organizations in areas hit by disaster to provide help and recovery, with a focus on underserved communities. To support their effects in responding to the Southern California wildfires, please visit the website <u>here.</u>

**Pasadena Humane** is seeking donations of food and water bowls, extra-large crates, and blankets to support the animals taken in for emergency boarding. They are also seeking people able to foster animals. For more information about donating or volunteering, please visit their website <u>here.</u>

**Los Angeles Fire Department Foundation** provides vital equipment and funds critical programs to help the Los Angeles Fire Department. For more information on making donations, please visit the website <u>here.</u>

# **National Resources**

#### SAMHSA Disaster Distress Helpline

Phone: 800-985-5990 (24 hours)

Website: https://www.samhsa.gov/find-help/disaster-distress-helpline

This helpline, through the Substance Abuse and Mental Health Services Administration (SAMHSA), can provide immediate counseling to anyone who is seeking help.

### SAMHSA Behavioral Health Treatment Services Locator

Visit the website here: https://findtreatment.samhsa.gov/

This is available 24 hours/day and 7 days/week. The Behavioral Health Treatment Services Locator provides information and a search tool for behavioral health and substance abuse/addiction services in the United States and U.S. Territories. You can access the free and confidential treatment provider search tool using the link above. After completing the search criteria, you can view a list of treatment providers and detailed information about each provider.

You may also call (800) 662-4357 to receive free and confidential information about mental health and substance abuse treatment services in your area.

#### **National Weather Service**

Updated information on current weather conditions can be found <u>here</u>.

#### Ready.Gov

This website provides emergency updates, disaster preparedness tips, and resources. You can sign up to receive emergency updates on your cell phone or download an app for updates. The Ready.Gov site also provides links to local city and county Emergency Management Departments. For more information, please visit the <u>Ready.gov</u> website.

# Federal Emergency Management Agency (FEMA)

Visit the FEMA website for information here.

Find open shelters near you by texting SHELTER and your zip code to 4FEMA (43362). Example: Shelter 01234 (standard text message rates apply)

To Register for FEMA Disaster Assistance: Online: <u>www.disasterassistance.gov</u> Phone: 800-621-3362, TTY 800-462-7585

FEMA tips on how to find short term and long-term housing after a disaster can be found <u>here</u>.

#### **Rebuilding After a Fire**

- FEMA offers a fact sheet on Rebuilding after a Wildfire which can be found here.
- Insurance information on wildfires can be found on the Insurance Information Institute website <u>here</u>.
- Free Legal Advice offers information on Fire Insurance: Rebuilding Your Home after a Fire, which can be found <u>here</u>.

This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.

# **Resources For Living**

The EAP is administered by Resources For Living, LLC. This material is for informational purposes only. Information is not a substitute for professional health care and is not meant to replace the advice of health care professionals. Contact a health care professional with any questions or concerns about specific health care needs.

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