

Access to Chubb Travel Assistance, Worldwide

When you're facing a travel or medical emergency, Chubb partners with AXA Assistance (AXA) to give you 24/7 access to local care and expert assistance—wherever you are. **In case of a travel or medical emergency**, contact AXA Assistance's multi-lingual call center 24 hours a day at the contact details below:



- Within US or Canada: +1-855-327-1414 (toll-free)
- Outside US: +1-630-694-9764 (collect)
- Email: MedAssist-USA@AXA-Assistance.us

Scan the QR code to save the emergency hotline to your mobile device. When saving the contact, be sure to note the "Policyholder Name" and "Policy Number" from the ID Card below.

24/7 Assistance Services

Your travel assistance services include, but are not limited to:

Medical Assistance

- Emergency medical evacuations and repatriation
- Medical monitoring and treatment
- Return of mortal remains
- Dispatch of physician
- Transport of family member/ Escort of dependents
- Doctor or hospital referrals*
- Remote Behavioral Health

Travel Assistance

- Lost/stolen personal item assistance
- Emergency travel arrangements
- ID theft assistance and advice
- Emergency cash advance
- Translator or interpreter assistance
- Emergency message transmission
- Legal/bail bond referral
- Embassy and consulate information

*Available via AXA My Trip Companion portal.

Your Travel Assistance Identification Card

Please cut out or take a photo of the ID card below so you can access these services if needed. You can also scan the QR code for the virtual contact card above and save the hotline as a contact in your mobile device.

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| <p>CHUBB®</p> <p>For emergency assistance, please provide the policyholder details on this ID card and contact us :</p> <p>Chubb Travel Assistance</p> <p>Inside US: +1-855-327-1414 Outside US: +1-630-694-9764 Email at: MedAssist-USA@AXA-Assistance.us</p> <p>Travel Assistance Portal Visit website: www.ChubbTravelAssistance.com/AXA</p> | <p>CHUBB® </p> <p>Policyholder: California Institute of Technology Policy Number: ADD N18014750</p> <p>AXA Assistance provides emergency medical and travel assistance services and pre-trip information services. Call when you require:</p> <ul style="list-style-type: none"> • Hospital or doctor referral • Emergency medical assistance; hospitalization • Medically necessary evacuation or repatriation • Guarantee of payment for medical expenses • Translation or interpreter assistance • Security/political event emergency support <p>This is not a medical insurance card.</p> |
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